



Local Coordinator Role

Who is YFU Student Exchange?

YFU Australia and New Zealand is a not for profit, volunteer supported student exchange organisation with a history of over 40 years in Australia and over 50 offices worldwide.

Volunteering for YFU

Without dedicated volunteers YFU Student Exchange would not function. Volunteering with YFU is rewarding, and our volunteers receive training and assistance from dedicated YFU staff plus you get to join a network of thousands of volunteers all over the world.

Why we need Local Coordinators

The well-being of our students and host families is of great importance to us at YFU. We love to have a personal connection with everyone involved in our programs. Our staff are physically unable to be close to everyone across the country and this is where Local Coordinators provide invaluable support.

Roles Local Coordinators can choose to be involved in the following activities

- Outbound Student Interviews
- Host Family Interviews
- Airport Duty
- Support Person to Inbound Student & their Host Family

Outbound Student Interviews

For YFU Student Exchange it is extremely important to ensure all students are motivated, and ready to go on exchange and we do this through our Local Coordinators meeting each student personally in their own home to get to know them through the interview process. Preferably interviews would be conducted person to person, but Skype and other video interviews are also possible should the student live in a rural or remote area.

YFU will provide you with training, and instructions on how to conduct the interview. You will be provided with questions and materials.

Host family interviews

Our students' safety is our highest priority. To ensure this, each family goes through an interview process. Host Family interviews are an essential part of getting to know the family in order to ensure that they can host, as well as pair them with the right student.

We need our Local Coordinators to Interview potential Host Families at their home and advise if you recommend or do not recommend the family for hosting.

YFU will provide you with training, and instructions on how to conduct the interview. You will be provided with questions and materials.

Airport Duty

Students flying in and out of Australia and New Zealand are often flying for the first time! Additionally, they can be tired, and at times overwhelmed. Their families are also worried and need to know there is someone they can trust and is available to assist.

Our Local Coordinators help students at the airport to ensure that they get where they are going smoothly! You may need to assist them getting to connecting flights if required or help with the check in process, assist with collecting bags, and provide any other support they may need at the airport.

Support Person

Each exchange is made up of two main parties: the student and the family. If any cultural misunderstandings or other difficulties arise the Local Coordinator is there to help and be the neutral party in all student and Host Family related issues.

We require you to check up on your student and family at least once a month to ensure everything is going as it should and fill in a short report through an online link.

You get to be a part of the student's and Host Family's life; you get to experience a new culture through the student and share your version of Aussie/Kiwi culture.

There is no need for 24/7 availability, but reachable within a reasonable amount of time, for out of hours emergencies YFU Student Exchange has a 24/7 emergency mobile number.

YFU will provide you with training. You will be provided with questions and materials.

Reimbursements

- Outbound Student Interview - \$50
- Host Family interview - \$70
- Airport Duty – ranges from \$50 - \$100 depending on number of students
- Support Person - \$30 per monthly contact & report submitted

